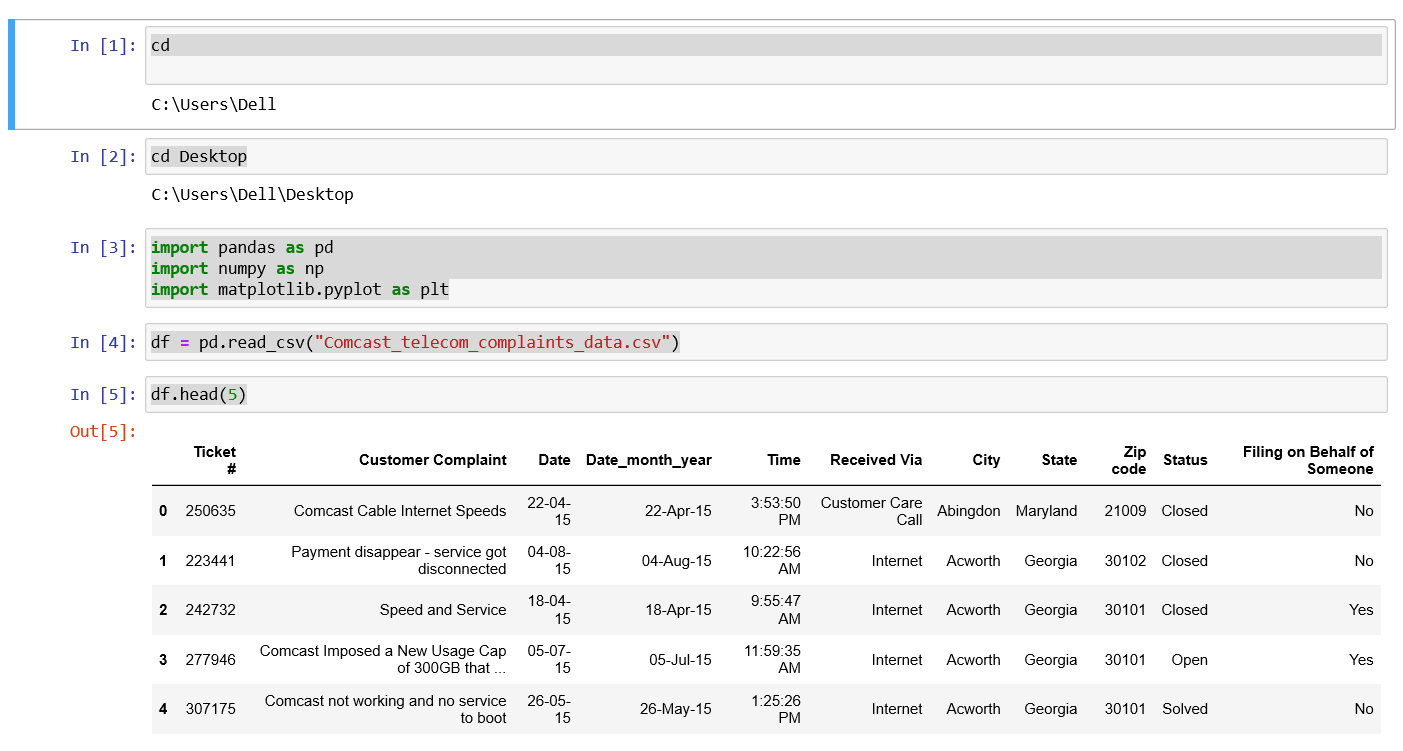
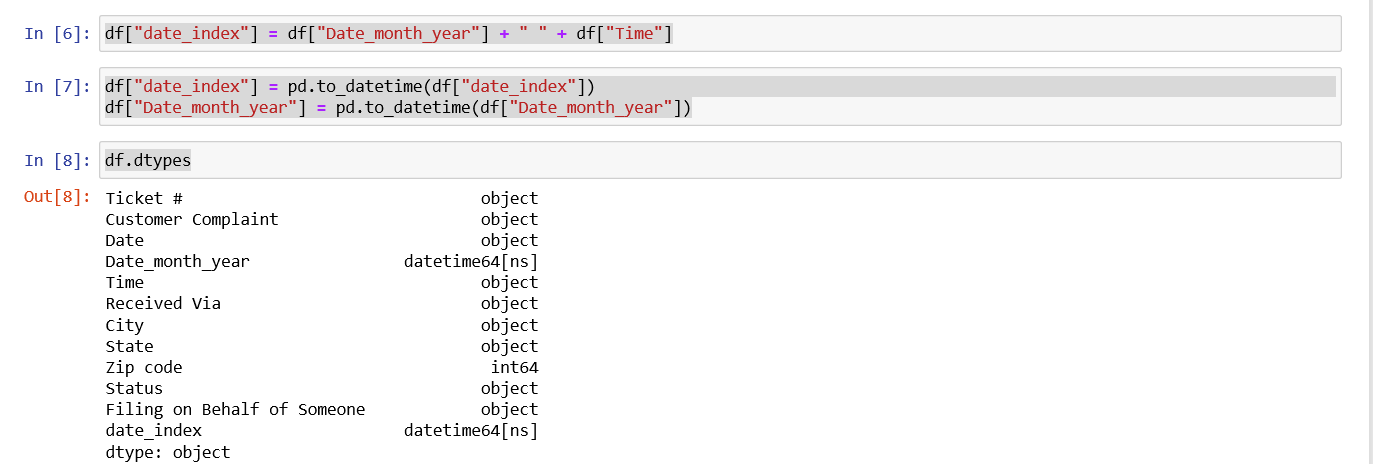
Screen Shots

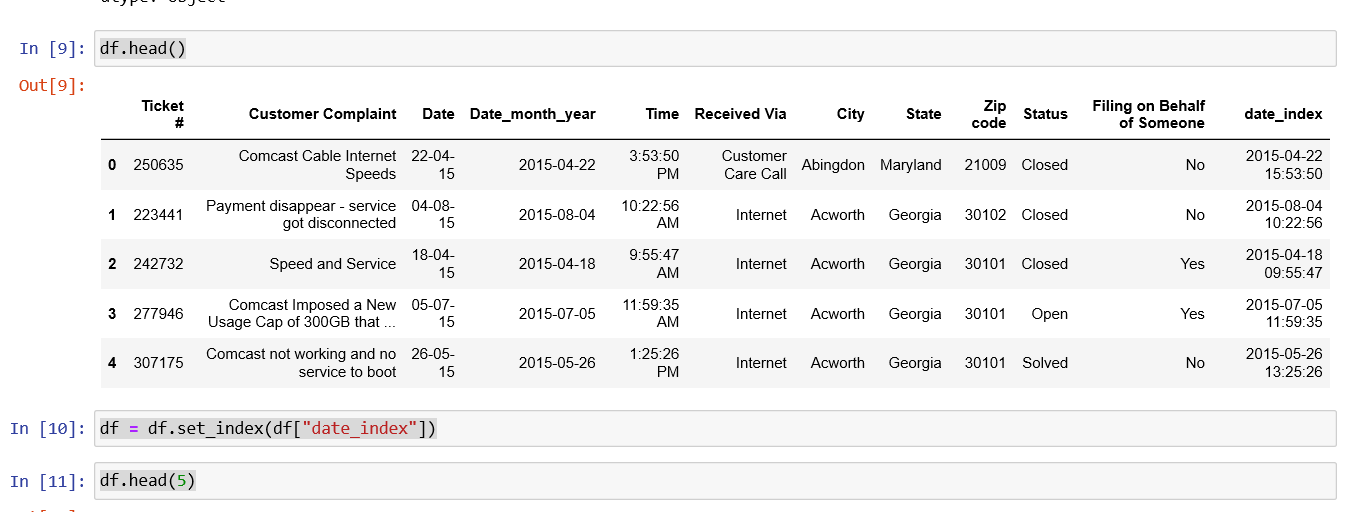
Load the data



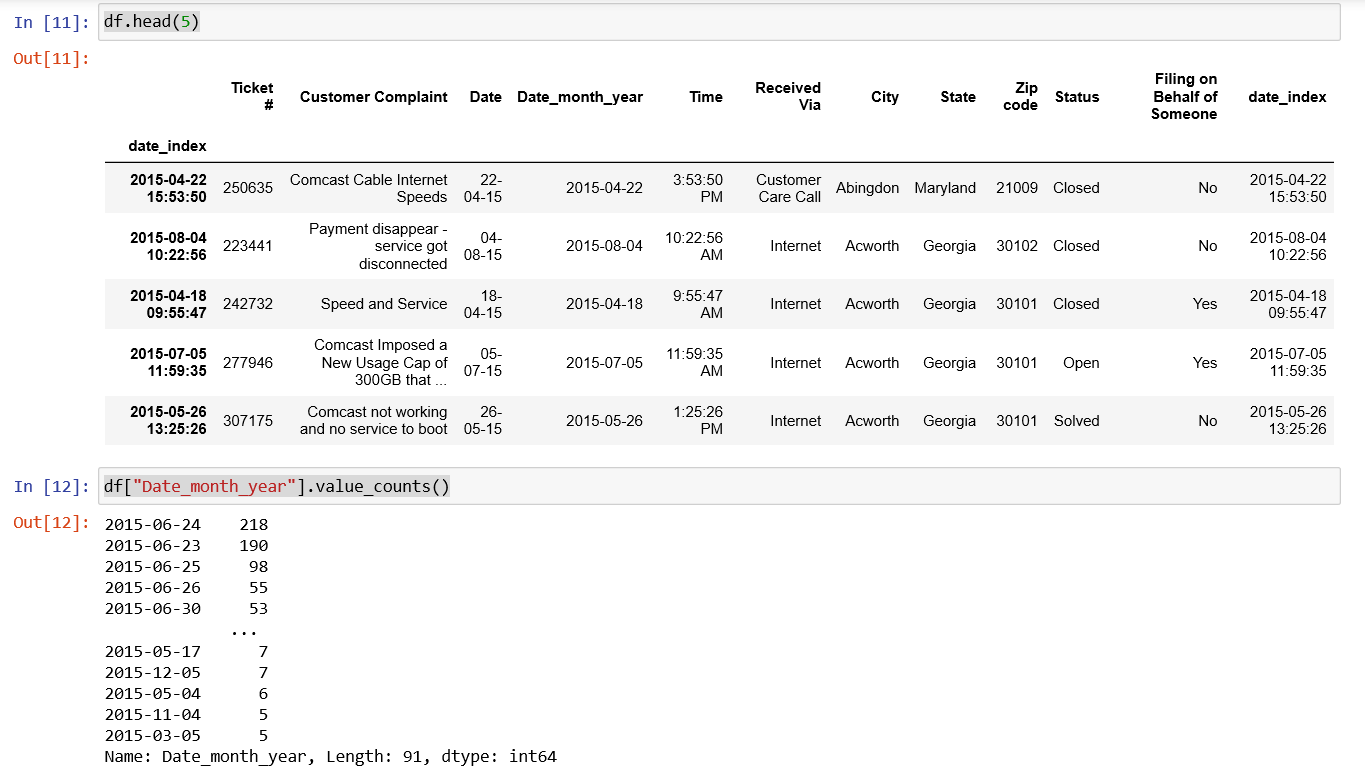
Change the Date\_Month\_Year format and create the column date index

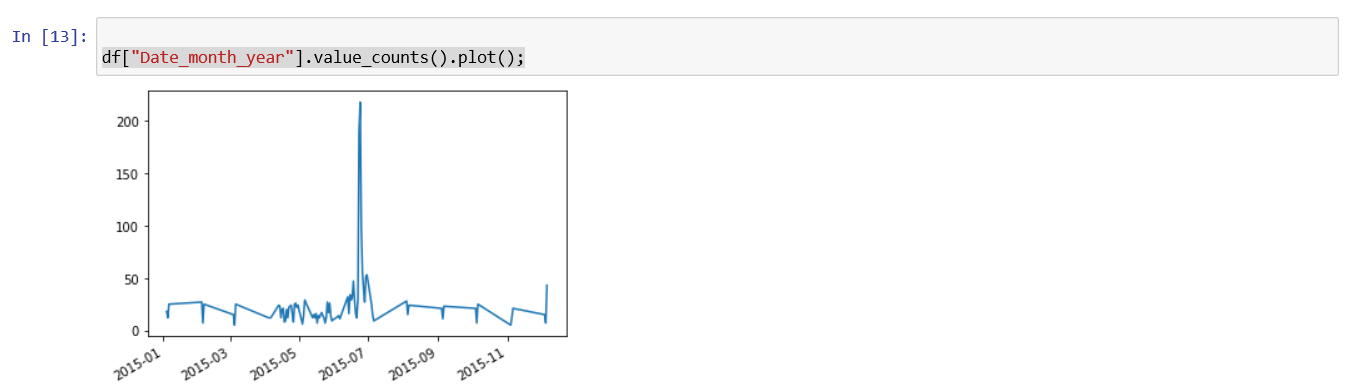


Show the first 5 rows and date index column also added



Set the index to date index and count the Customer Complaint

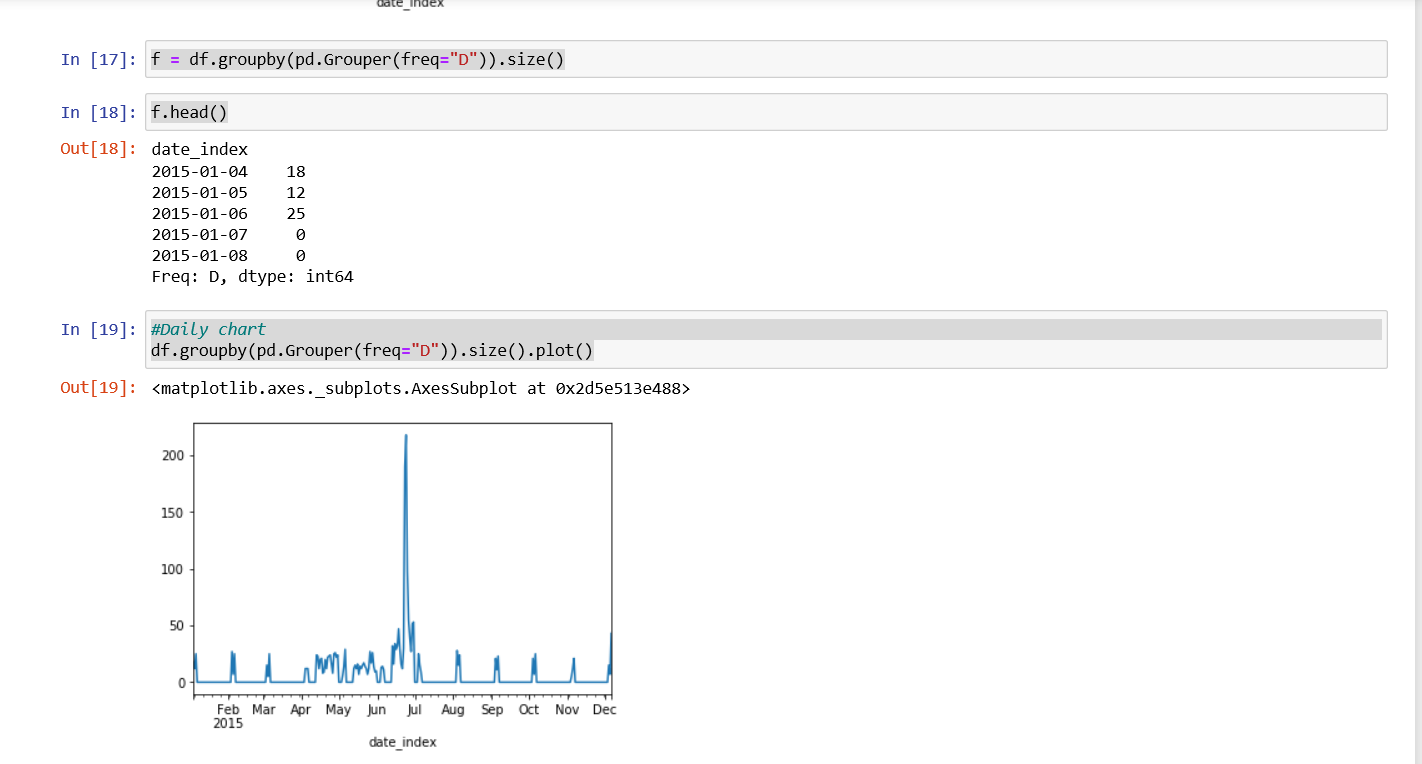




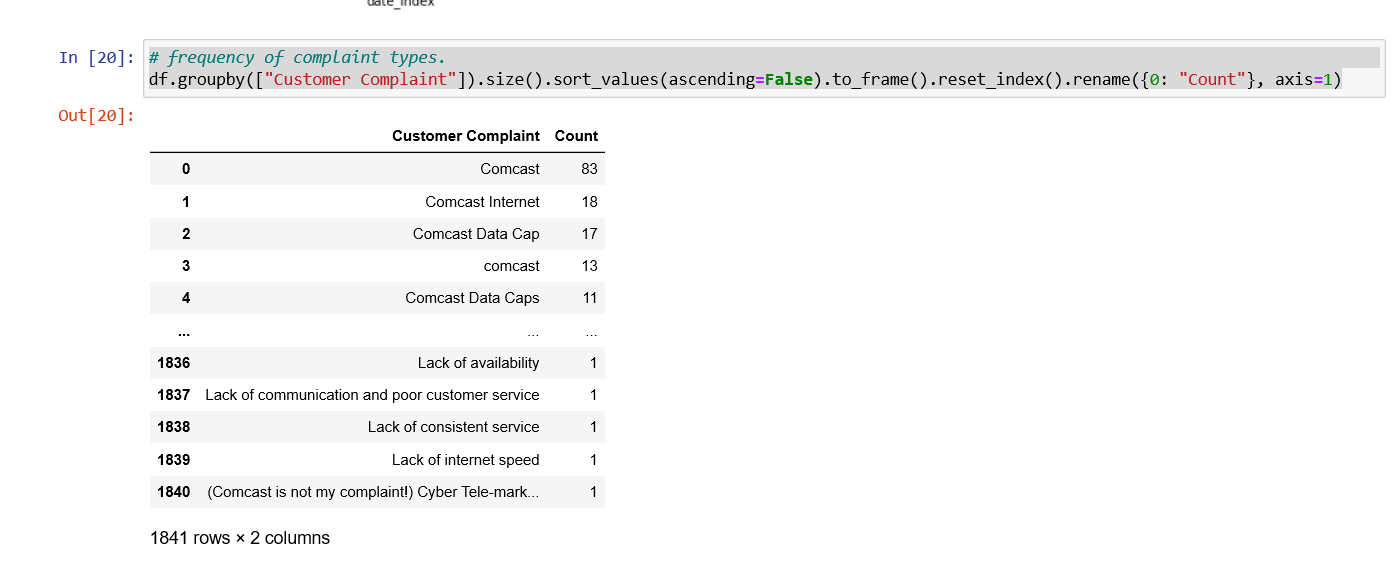
Graph for monthly Customer Complaint



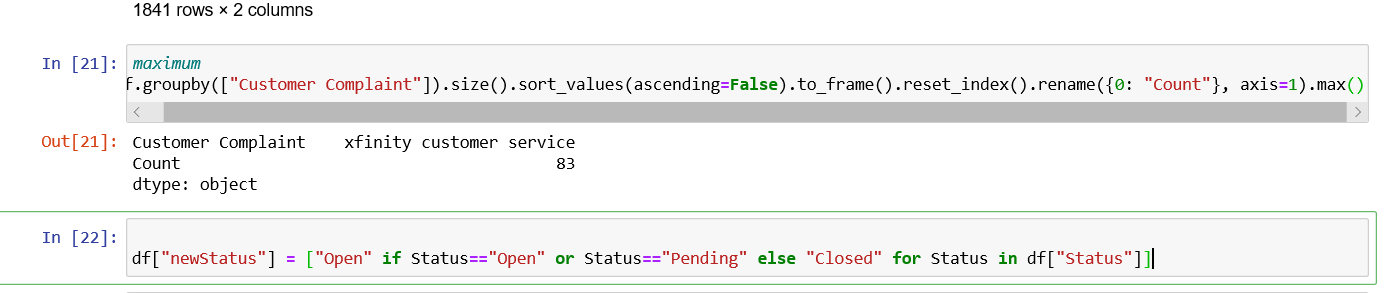
Graph for Daily Customer Complaint



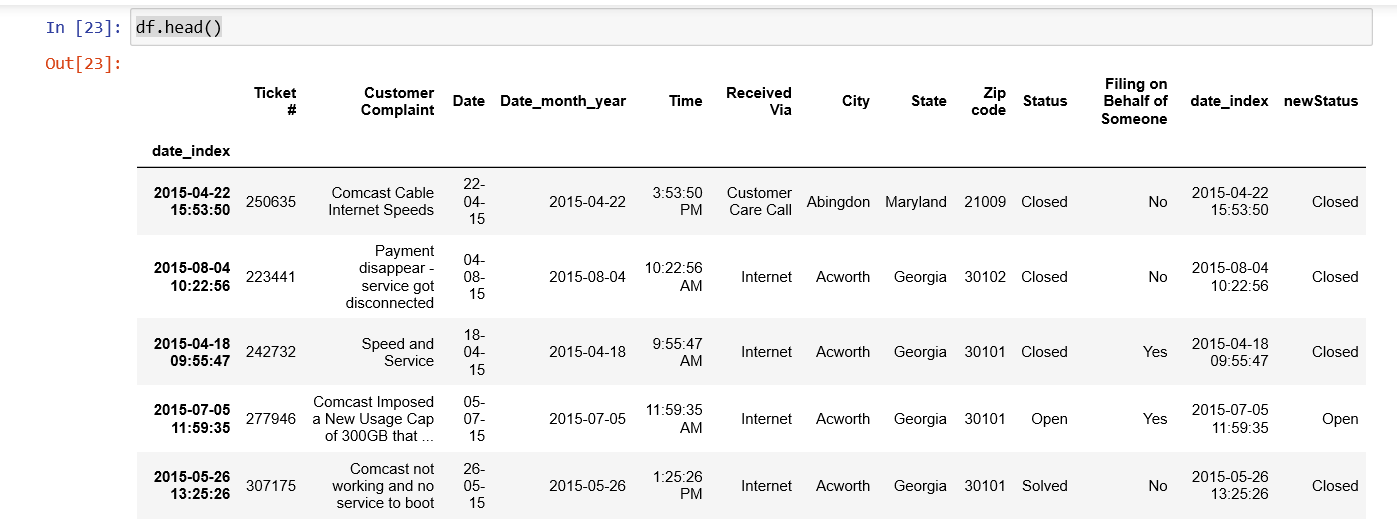
Frequency of complaint details



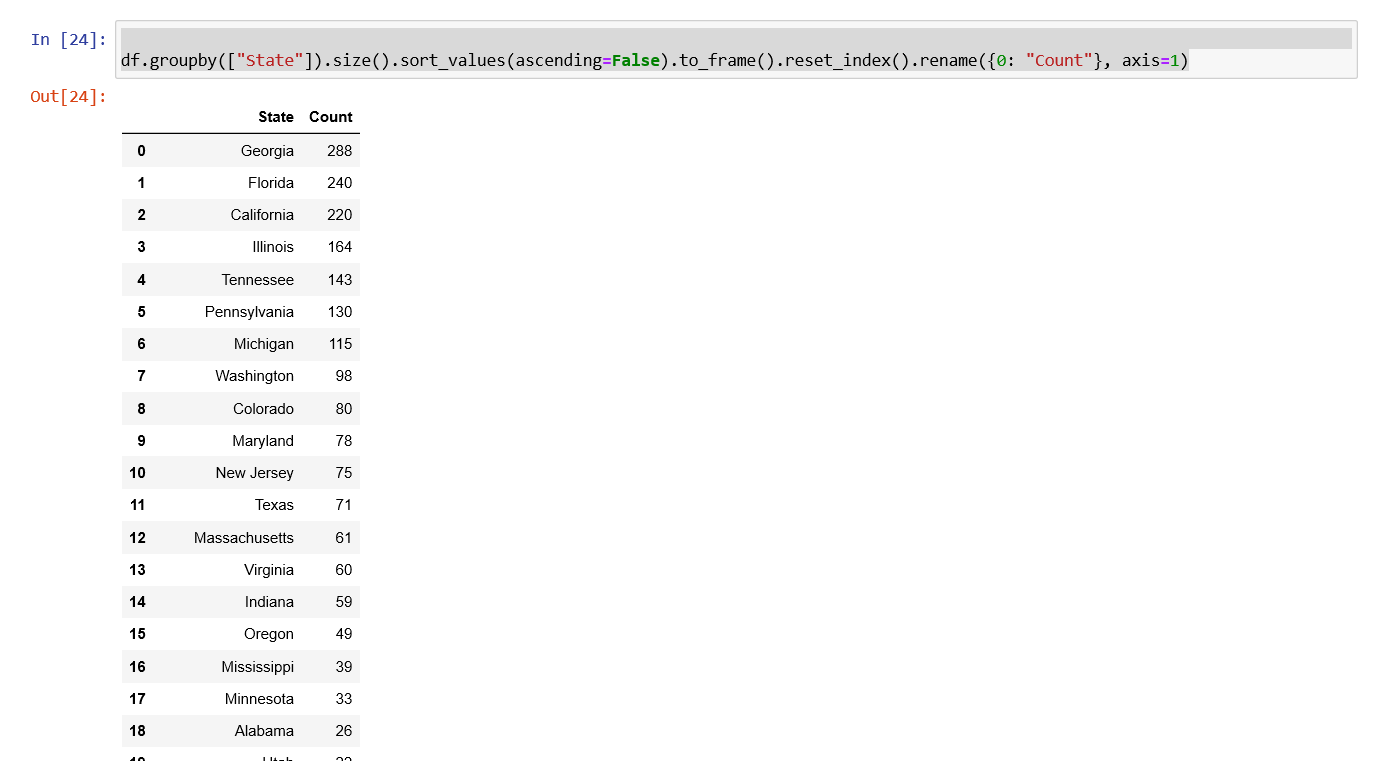
Maximum complaints and create column status

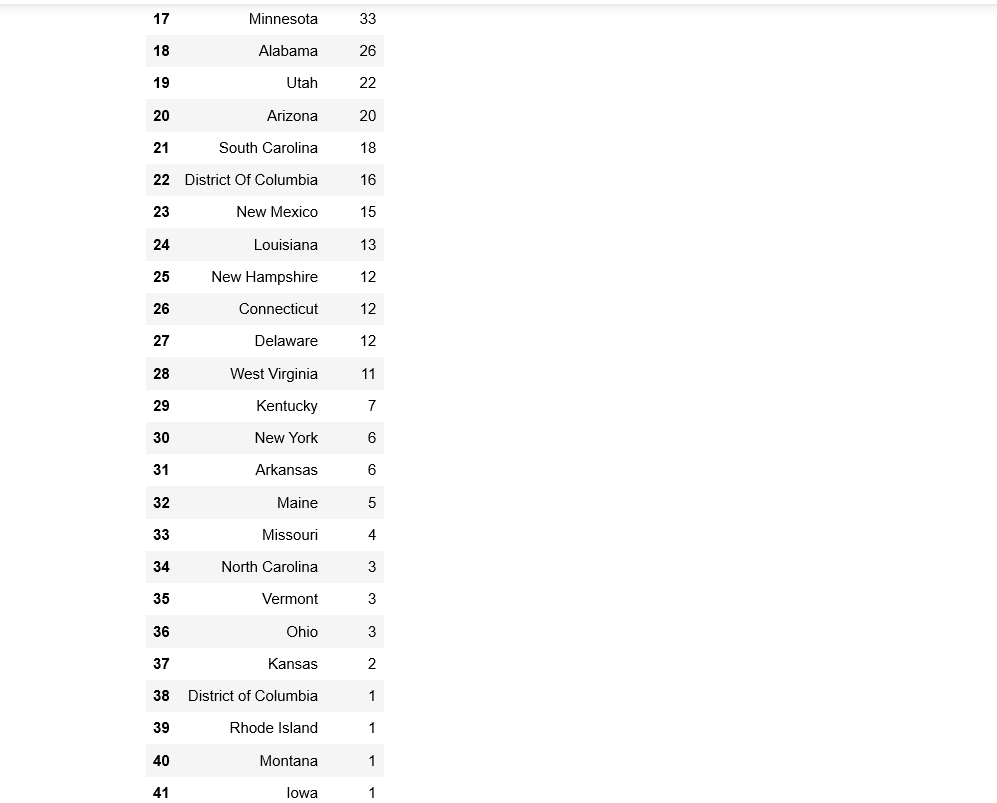


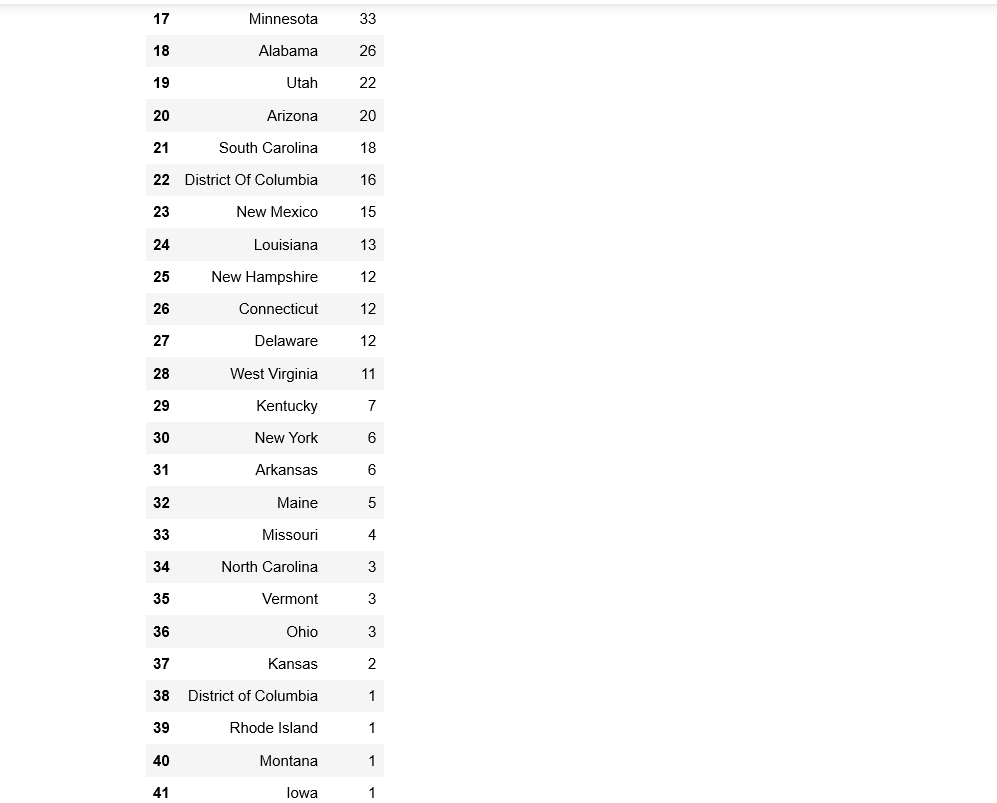
First Five data columns with new column new status



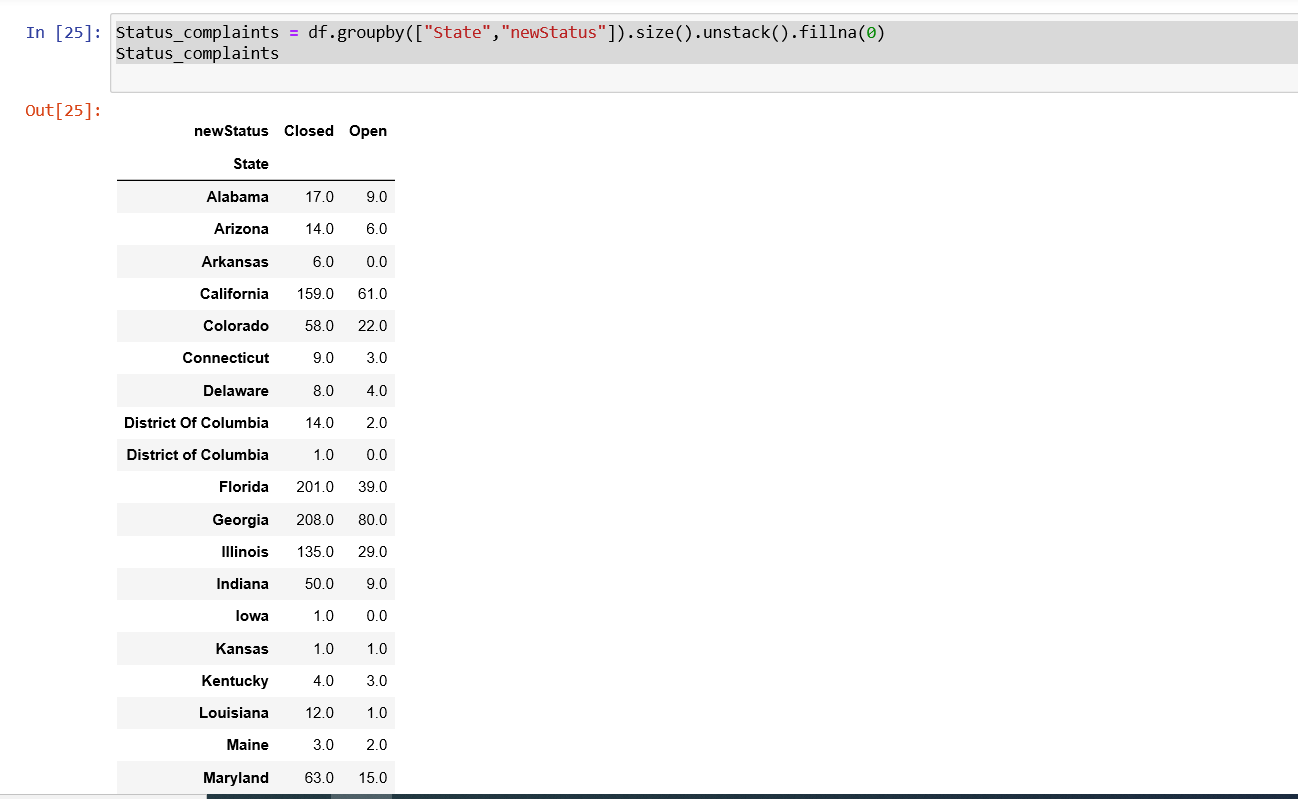
 state wise status of complaints count

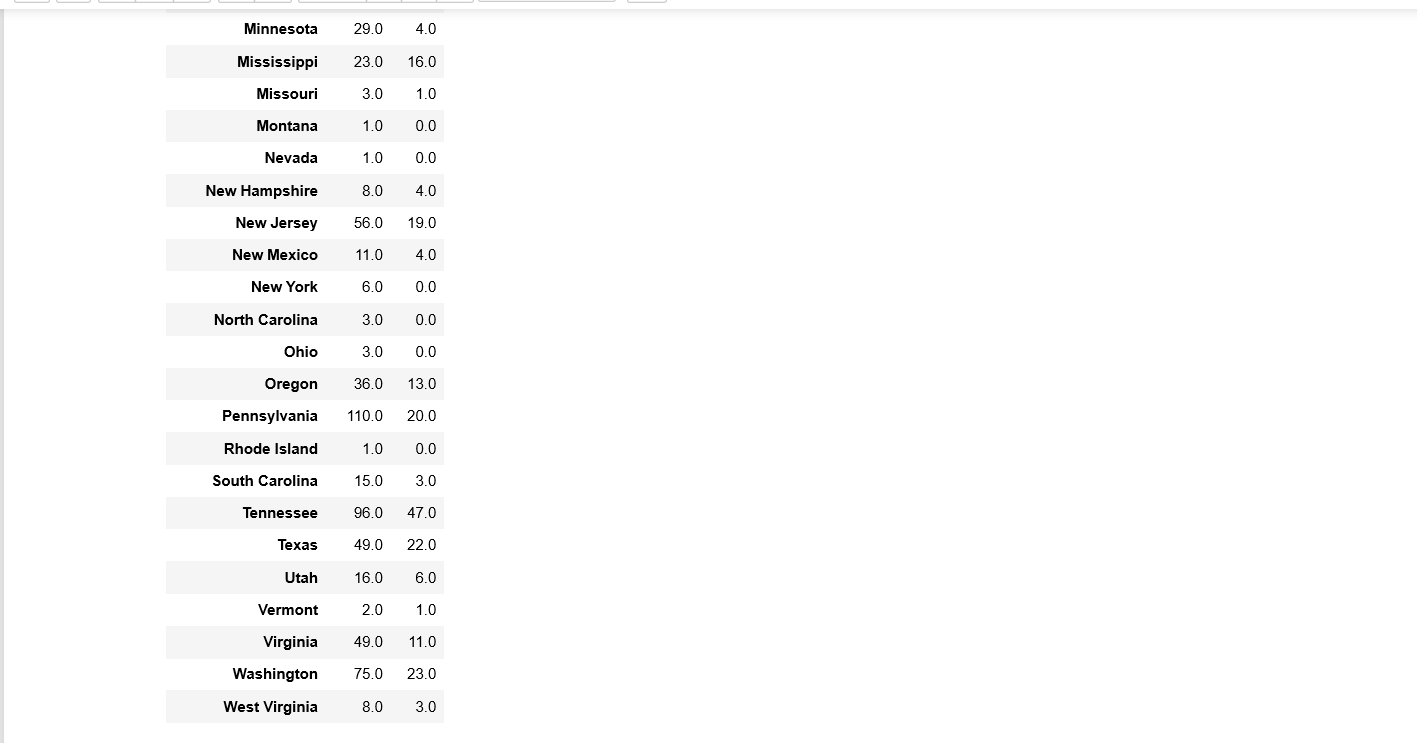






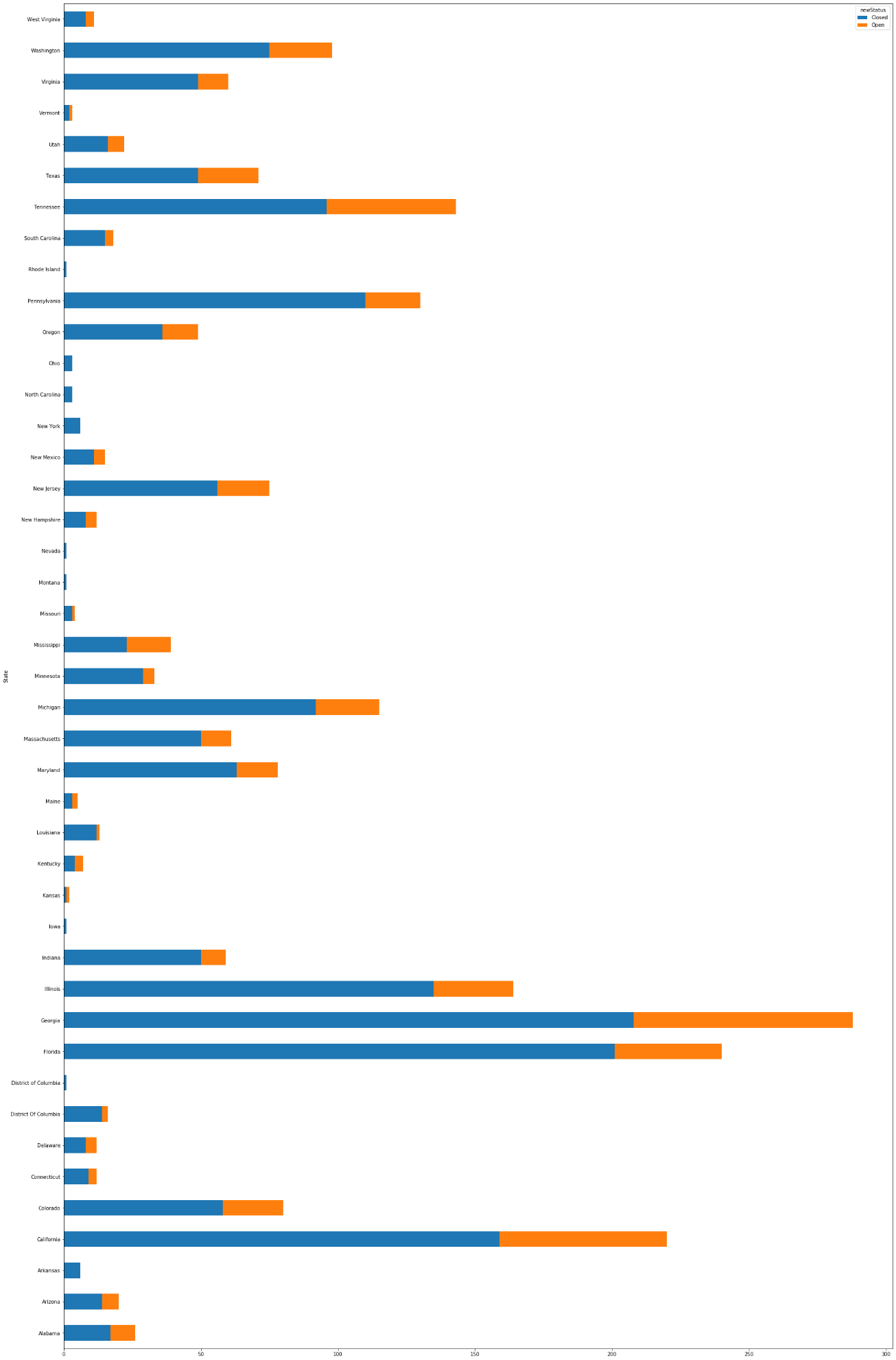
complaints Bases on state and status size



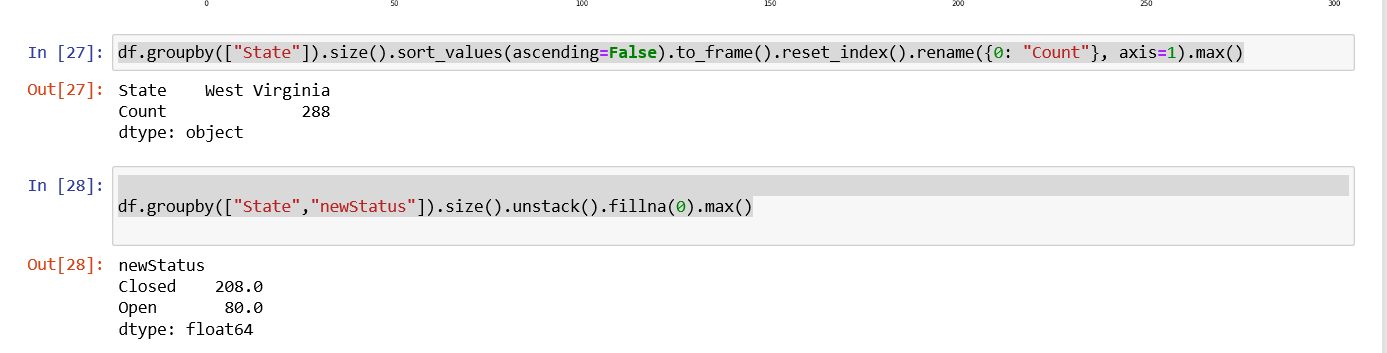


 state wise status of complaints in a stacked bar chart



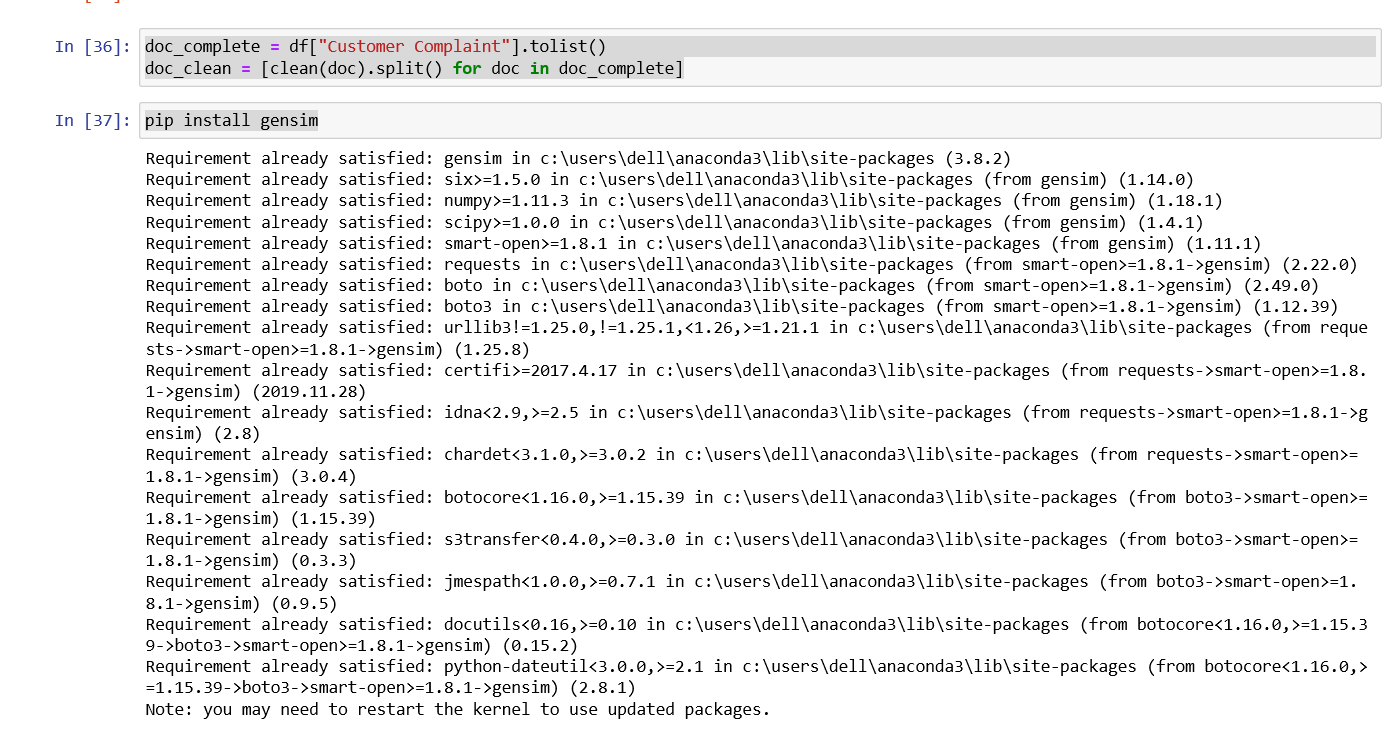


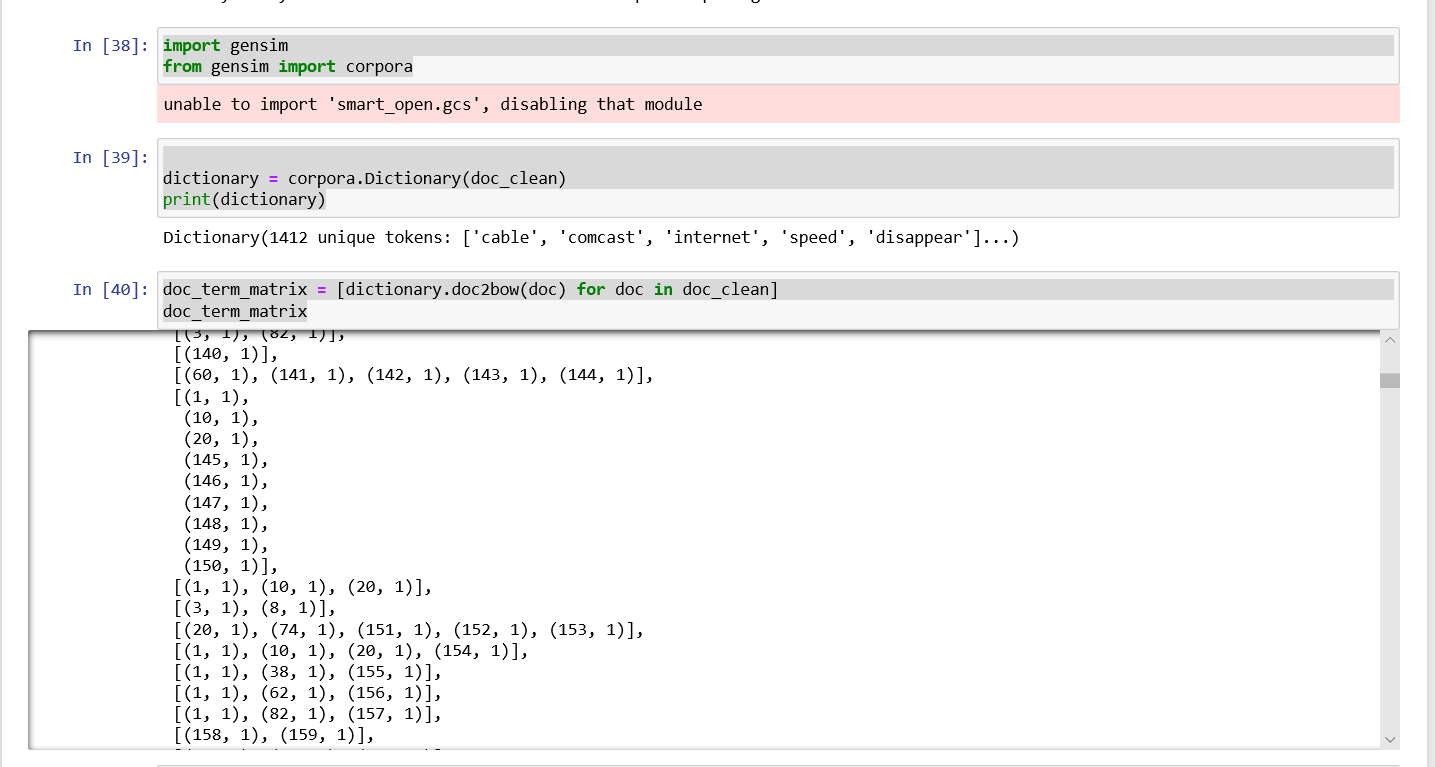
Maximum complaints in which state and status



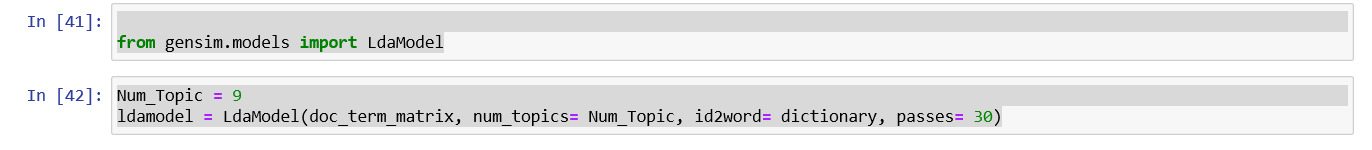
Import natural language process and clean the punctuations from customer complaints







Import lda model



Provide the percentage of complaints resolved till date, which were received through the Internet and customer care calls



